

Looking Out, Looking In

Chapter 1: Study Questions

Type your answers to the following questions—handwritten work will not be accepted.

Due date:

1. How does communication fulfill our 1) physical needs, 2) identity needs and social needs?
2. List and describe each of Abraham Maslow's hierarchical needs.
3. Define the following terms: a) sender, b) receiver, c) encodes, d) decodes, e) channel, f) environment, and g) verbal and nonverbal feedback. How does the environment affect the transactional model of communication?
4. List and describe the three types of noise.
5. Define communication.
6. Name and describe the five communication principles. What is the difference between content and relational messages?
7. Name and describe the five communication misconceptions.
8. What is communication competence?
9. List and describe the six characteristics of competent communicators.