

Helpful Hints for Math 110/111/112 Online

- For ***all website issues*** (login, error messages, etc.) contact Pearson Technical Support as soon as possible. I usually use their online chat feature. Please note their hours and time zone.
<http://247pearsoned.custhelp.com/> – **bookmark it!**

Start early – no extensions will be granted in the case of technical support issues!

- To try homework problems (that you missed) again, click on “similar exercise”.
- To make sure you get credit on your quizzes, make sure you click “submit” to submit your work before the deadline. If you do not click “submit,” you may not receive credit for your work.
- Start early! Work on your homework and quiz well before the due date. No late work will be accepted and no extensions will be granted.
- To review past work and quizzes, click on GRADEBOOK to access the assignments.
- To view a tutorial on how to enter your answers, click on HELP & Textbook, and under “Documents”, click on “How do I enter answers?”
- To see all homework assignments and quizzes with their due dates, click on DO HOMEWORK and then “Show All”.
- If you get stuck and need help, you can use the “Ask My Instructor” feature. Please include what exactly you did and what numbers you are getting or what exactly you need help with. Also, make sure you include your name and course number in your email. (Ex: Denise Hum, Math 110).
- To view your grade to date, click on GRADEBOOK and then click on “Show Overall Score”.
- When emailing me, be sure to include your full name and course number in your email.
- Start or join a study group. We have plenty of student tutors staffing the Math Lab this semester.